

# Shore & Country Real Estate

P.O. Box 69, South Lyme, CT 06376

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## *House Keeping Tips*

Shore & Country Real Estate rarely receives complaints from renters about unclean or damaged vacation properties. Complaints include floors that haven't been swept, rugs that haven't been vacuumed, kitchens with unwashed sinks, dirty dishes on the counter, stale food in the fridge, grease on and in stoves, dirty bathrooms, unwanted items under beds, and damaged facilities. If you find any of these or other unsafe conditions when you check into your vacation rental, you should contact us immediately at 434-1695. We will notify the owners so that they can deal with the situation as quickly as possible. Please be mindful that we are not the owner's property manager. Our exclusive function is that of an independent agency leasing properties. We retain no ownership responsibilities and do not offer hotel-like services.

Shore & Country Real Estate and all tenants have agreed by written lease that the tenants are to leave the property clean and in satisfactory condition when they vacate the property. The owners we represent are urged to provide cleaning equipment and materials, including a mop, a working vacuum cleaner and replacement bags, as well as a basic supply of cleaning products, paper towels, bathroom paper, and light bulbs. We ask you to use and replace these materials to make sure the property is suitable for yourselves and incoming vacationers who, like you, have spent hundreds, perhaps thousands of dollars for a little summertime rest and relaxation.

You would certainly be turned off by walking into a messy home. So would those who follow you. Therefore, Shore & Country Real Estate asks your cooperation in making the vacation season a happy and memorable time for yourself and those who will be sharing the property you have rented.

Most owners post in their homes a list of suggestions (do's and don't's) . This is for your safety and enjoyment. Please become familiar with whatever is provided upon your arrival at the property. We will be happy to assist with answers to your questions about the property and the local area.

Selling and renting the shoreline since 1963... We look forward to working with you.

Shore & Country Real Estate

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